

DISPATCH ADVISORY BOARD MINUTES

February 3, 2021

Regular Meeting Minutes 2:00 pm

Stanislaus Regional 9-1-1 3705 Oakdale Rd, Modesto, CA 95357

1.0 Open and Welcome

Meeting called to order at 2:00 pm by Chairman, Richard Murdock

Advisory Board Members Present: OES/Fire Warden/Chairman, Richard Murdock; City of Modesto Fire Chief, Alan Ernst

Advisory Board Members Present via TEAMS Video or teleconference pursuant to Governor Newsom's Executive Order N-25-20: Stanislaus County Chief Probation Officer, Mark Ferriera; City of Modesto Interim Police Chief, Brandon Gillespie; Stanislaus County Sheriff's Captain, Tori Hughes (for Stanislaus County Sheriff, Jeff Dirkse)

Advisory Board Members Absent: Stanislaus County Sheriff, Jeff Dirkse

Others Present via TEAMS: Assistant County Counsel, Rob Taro, Stanislaus County, County Counsel; Division Fire Chief Mike Lillie, Modesto Fire Department; Fire Chief Nick Colbert, Turlock Rural Fire District

Others Present: Wendy Silva, Desiderio Calzada, John Bettencourt, Melissa Parikh, Stanislaus Regional 9-1-1; Fire Chief Michael Whorton, Stanislaus Consolidated Fire; Battalion Chief Clint Bray, Stanislaus Consolidated Fire; Interim Fire Chief Pat Burns, Salida Fire Department

2.0 Public Comment Period

No public comments.

3.0 Consent Calendar

3.1 Approval of Minutes from Dispatch Advisory Board Regular Meeting January 6, 2021

Motion to Approve the Minutes from the Dispatch Advisory Board Regular Meeting January 6, 2021 approved by Ernst, seconded by Gillespie, unam. 5-0

4.0 Regular Agenda

4.1 Agreement to Recommend and Forward to the Consolidated Emergency Dispatch Agency Commission the Fiscal Year 2021-2022 Proposed Budget

Stanislaus Regional 9-1-1 (SR911) Administration Service Manager, John Bettencourt (Bettencourt), presented the 2021-2022 Fiscal Year Proposed The proposed SR911 Fiscal Year 2021-2022 Budget is being Budget. presented to the Dispatch Advisory Board (Advisory Board) for review and recommendation to the Consolidated Emergency Dispatch Agency Commission (Commission). The Salary Budget represents an increase of 3.9% over last year's budget. This is due primarily to the salary increases negotiated for dispatch staff. Also included is a 5% vacancy in dispatch operations staffing. SR911 Executive Director, Wendy Silva (Silva) shared that under the Cost Sharing Formula, 75% is the Fixed Post positions and 25% is CAD Incidents. There is potential that the incident response never touched dispatch because Modesto Police and the Sheriff's Department have their own online reporting option as well as a phone option that refers the citizen to the online reporting. There is also a possibility that the citizen does call into dispatch and then dispatch would refer the citizen to the online services. The 25% would be impacted in those responses if online incident numbers were never touched by dispatch. SR911 is looking for input and guidance on how to handle those incident counts that may potentially not come through dispatch. Chief Whorton asked how the surplus money is used. Bettencourt shared the surplus moneys have gone towards all partner agencies to reduce their cost and it has also been used to reduce some Capital Improvements.

Motion to postpone the recommendation to submit the Proposed Budget to the Commission and hold a special meeting with the Advisory Board members on Wednesday, February 10, 2021 @ 2:00 pm made by Chief Ernst, seconded by Chief Gillespie, unam. 5-0

- 5.0 Informational
 - 5.1 Monthly Dispatch Operations and Staffing Report

Silva presented the Monthly Dispatch Operations and Staffing Report included in the packet.

5.2 Status Report Regarding Stanislaus Regional 9-1-1 Technical Projects

SR911, Deputy Director, Desiderio Calzada (Calzada) gave an update on the Technical Services projects. Chief Ernst inquired about SB438 and asked that it be revisited due to the challenges surrounding CAD to CAD. Silva concurred.

5.3 Executive Director Report

Silva shared she had a conference call with CEO Jody Hayes (Hayes) and City Manager Joe Lopez (Lopez) seeking direction on the Matrix Report. Lopez asked to postpone addressing the Matrix report and the recommendations in it for a few months due to all the Board changes on the City and County side.

5.4 Dispatch Advisory Board Member Reports

None

6.0 Adjournment

Regular meeting adjourned at 2:58 pm

ATTESTED: Melissa Parikh Dispatch Advisory Board Clerk

The above is a summary of the minutes of the Governing Board of the Dispatch Advisory Board. Complete audio minutes are available from the Stanislaus Regional 9-1-1 Administration Office.