



**Commission Board**  
**Doug Ridenour, Sr.**, President  
**Vito Chiesa**, Board of Supervisors, District 2  
**Joe Lopez**, City Manager, City of Modesto  
**Jody Hayes**, Stanislaus County CEO  
**Ken Irwin**, City Manager, City of Patterson  
**Richard Murdock**, Fire Warden, Stanislaus County  
**Galen Carroll**, Police Chief, City of Modesto

3705 Oakdale Rd.  
Modesto, CA 95357  
Phone: 209.552.3900 Fax: 209.552.3950

## **CONSOLIDATED EMERGENCY DISPATCH AGENCY COMMISSION** **MINUTES**

October 17, 2018

Regular Meeting Minutes  
1:00 p.m.

City-County Administration Building  
1010 10<sup>th</sup> Street, Board Chambers – Basement Level  
Modesto, CA 95354

[www.sr911.org/consolidated.shtm](http://www.sr911.org/consolidated.shtm)

### 1.0 Open and Welcome

Meeting called to order at 1:03 p.m. by President Doug Ridenour, Sr.

Commission Members Present: President, Doug Ridenour, Sr.; Oakdale City Manager, Bryan Whitemyer (for Patterson City Manager, Ken Irwin); Modesto City Manager, Joe Lopez; Fire Warden/Assistant Director of OES, Richard Murdock; City of Modesto Police Chief, Galen Carroll; and Stanislaus County CEO, Jody Hayes (arrived at Agenda Item 5.1)

Commission Members Absent: Vice President, Vito Chiesa

### 2.0 Pledge of Allegiance to the Flag

### 3.0 Public Comment Period

No public comment

### 4.0 Consent Calendar

#### 4.1 Approval of Minutes – Regular Meeting, August 20, 2018

*Motion to Approve Consent Calendar made by Commissioner Carroll, seconded by Commissioner Lopez. Approved 5-0 unan.*

## 5.0 Regular Agenda

### 5.1 Accept Year-end Budget Accounting for Fiscal Year 2017/2018

Stanislaus Regional 9-1-1 (SR911) Executive Director (Director) Scotty Douglass shared that the SR911 budget closed with a final accounting showing the surplus from the previous fiscal year Operating Budget. For Fiscal Year 17/18 the net surplus was \$51,844.

*Motion to Accept Year-end Budget Accounting for Fiscal Year 2017/2018 made by Commissioner Lopez, seconded by Commissioner Carroll. Approved 6-0 unan.*

### 5.2 Approve the Allocation of Surplus Fiscal Year 2017/2018 Funds to Support the Purchase of an Audio Bridge to Add Cross-band Functionality to the Avtec Dispatch Radio Console in an Amount Not to Exceed \$27,222.54 and the Remaining Surplus Funds in the Amount \$24,621.46 to the Stanislaus Regional 9-1-1 Contingency Reserve Fund.

Director Douglass is proposing the purchase of the Audio Bridge which solves the audio echo issue between P25 linked resources, replaces the physical patch, which is another point of potential failure, and it will reduce the cost of each one of those by over \$10,000 each. The Audio Bridge is a software solution and there won't be a need to purchase individual physical components every time there is a change. Douglass shared the purchase of the Audio Bridge was presented to the Advisory Board which was approved along with the recommendation to bring it to the Commission. The point of clarification at that Advisory Board meeting was it would not extend the current project. Commissioner Murdock asked if the Audio Bridge will still compliment the Scope of Work that was created for Fire Services moving forward. Douglass responded that it would. Douglass mentioned that if the purchase of the Audio Bridge is approved then the remaining Contingency Reserve Fund will be \$24,621.46 and recommends putting the remainder into the Contingency Reserve Fund.

*Motion to Approve the Allocation of Surplus Fiscal Year 2017/2018 Funds to Support Purchase of an Audio Bridge and the Remaining Surplus Funds in the Amount of \$24,621.46 to the Stanislaus Regional 9-1-4 Contingency Reserve Fund made by Commissioner Carroll, seconded by Commissioner Murdock. Approved 6-0 unan.*

## 6.0 Informational

### 6.1 Monthly Dispatch Operations and Staffing Report for August and September 2018

Wendy Silva presented the Dispatch Operations and Staffing report included in the packet.

6.2 Stanislaus Regional 9-1-1 Financial Update

Douglass presented an update regarding the Fiscal Year 2017-2018 budget.

6.3 Status Report Regarding SR911 Technical Projects

Wendy Silva provided an update on the technical projects.

6.4 Oral Update from SR911 Executive Director

Douglass reminded the Commission that he is part of California Next Generation 911 Task Force. There are four throughout the state and Douglass is chairing the Central Region Task Force. At a recent meeting it was discussed that due to the all the infrastructure that needs to be put into place to support text, video and pictures being sent to 911, the State Office of Emergency Services and the State Office was trying to push through a tax initiative that would supplement that effort. Unfortunately, after the Gas Tax went out, there wasn't a lot of backing for a tax like this so it was voted down, but they will be able to bring it back again at a future date. There are a couple of other initiatives that are going on; ANI/ALI, Automated Number Index and Automated Location Index which is older technology that allows 911 to receive the address from the telephone numbers. There's an initiative for that and GIS integration to pull the information all together at the State level and have it at one location instead of each agency having to maintain their own. Douglass gave an update on FirstNet.

7.0 Commissioner Reports.

Commissioner Murdock shared that he attended the Fire Chief Association Meeting on October 4, 2018. At the meeting SR911 staff reported out on the progress of the CAD-to-CAD project and out of that report there were several questions that came up from the Fire Chiefs. The first one had to do with the CAD-to-CAD issue regarding Emergency Medical Services (EMS) CAD transferring information over to the CAD at SR911. There is an abundance of information coming over from EMS because of the way the CAD is programmed which causes the crews in the fields to scroll through a flood of information just to find the pertinent information with regards to safety or patient information. The second was the CAD-to-CAD testing and training. The Fire Chiefs asked if they could have representation there to monitor and get feedback from field personnel. The third question was inoperability issues which has been an ongoing challenge. With those issues, the discussion came up with regards to Integration of Dispatch Services. They asked why should they support it and why should they move forward with an integration of Dispatch? Because of the delay, there is currently with communication between EMS, ambulance, Dispatch and SR911 the Fire Chiefs recommend a letter be written supporting the movement of full integration within the County. In public comment, Chief Ernst shared that right now the recommendation is

to not go live on CAD-to-CAD. One of the concerns is currently there is no system in place that allows them to communicate with the ambulance companies. They are analyzing data that shows there are significant delays when the information is transferred multiple times between two different communication centers. With the RFP coming up it is a good time to integrate the communication centers. Commissioner Murdock shared that they just completed draft language for the RFP yesterday. Within the draft language they added language that specifically says if the County or the Joint Power Authority (JPA) moves in the direction of integration of full dispatch services that the ambulance provider would be required to become compliant with that. This has been an ongoing topic, and it has been approved by the Board of Supervisors in the past with regard to System Enhancement Funds. There's a portion of the System Enhancement Funds reserved specifically for integration of Dispatch Services. Chief Ernst commented that there needs to be some kind of direction for Douglass to put a plan together on what an integration would look like. Commissioner Ridenour suggested they bring it to Commission via the Advisory Board and address it there first. Commissioner Murdock shared that the RFP will be done within the year. The winning bidder will be responsible to provide service starting November 2019. Commissioner Hayes suggested that Commissioner Murdock, Chief Ernst and Director Douglass get together and have a discussion and come up with a recommendation then advise the Commission on what they think the Commission should be doing. Douglass shared that they will get together and bring what they came up with to the Advisory Board at the January meeting and place it on a future Commission agenda.

8.0 Correspondence

None

9.0 Adjournment

Regular meeting adjourned at 1:38 pm

ATTESTED: Melissa Parikh  
Consolidated Emergency Dispatch Agency Commission Clerk

*The above is a summary of the minutes of the governing board of the Consolidated Emergency Dispatch Agency Commission. Complete audio minutes are available from the Stanislaus Regional 9-1-1 Administrative Office.*